

WAY 20

QS/1[®]'s NRx[®] Pharmacy Management System for Outpatient Pharmacies

QS/1 provides the country's most comprehensive pharmacy management systems with technology and services to manage the entire pharmacy, with total solutions for retail, LTC, HME and multi-site management. QS/1's 550+ employees serve customers through a nationwide network of offices.

President & CEO: Tammy Devine

Founded: 1977

Employees: 550+

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Company Background

QS/1, a division of the J M Smith Corporation, is one of the 10 largest healthcare software providers in the country.

It provides products, services and support for independent retail, hospital outpatient, long-term care pharmacies and HME providers. QS/1 offers integrated IVR, Internet refills, Medicare Part B compliance documentation, integrated POS and tools to prevent medication errors and aid adherence. QS/1's service and support are available via a toll-free call and WebChat. Training is available through self-paced learning programs and interactive training sessions. Learning opportunities are available through webinars and an annual Customer Conference. QS/1's regional offices also provide training and support.

Product Overview

QS/1's NRx is a complete retail pharmacy management system that adapts to evolving business needs. It's the only pharmacy management system with built in Medicare Part B documentation tools. Process new prescriptions and refills with minimal keystrokes or mouse clicks. As businesses grow or change, add Workflow, Will-Call, Accounts Receivable, Document Management, and Central Profiles. NRx integrates with QS/1's other systems and services, including Remote Checkout[®], inbound/outbound IVR, POS, Web Refill Services and Multi-Site Management (MSM[™]). QS/1's technology is based on 35 years of experience and support.

Features & Options

NRx supports documentation for specialized services, such as 340B, MTM and immunizations. Remote Checkout adds portability to pharmacy checkout via a wireless tablet, making it the perfect solution for outpatient pharmacies to provide prescription checkout at bedside, on deliveries or anywhere in the pharmacy. Process credit and FSA cards, capture signatures, scan barcodes and print receipts with an optional printer. Adherence tools include MTM and Health-Minder[®] and refill reminders via text, e-mail or phone. Patients can use our mobileRx[®] smartphone app to refill prescriptions and review their profiles.

Testimonials

"Our QS/1 system built the confidence of both the staff and our customers. The integration of the products makes things so much easier."

— Stacie Ling, CPhT, Lake Regional Health System, Lake Ozark, MO

"You can handle so many different scenarios with just one system."

— Chuck Gordon, Carolinas Healthcare, Charlotte, NC

"What I like most about QS/1 is the stability, reliability and continuity of the products."

— Chad Corwell, MBA, The PharmaCare Network, Cumberland, MD

Additional Product Modules

■ **Workflow:** QS/1's Workflow module ensures safety, balances workloads and efficiently manages multiple queues. The Prescription Intake queue allows staff to scan prescriptions and process them later. View documents and pill images, scan barcodes and utilize reports on the workflow monitor. Track each step of the dispensing process to ensure HITECH compliance.

■ **Will-Call Bin Management:** Enjoy fast, efficient prescription storage and retrieval with QS/1's RetrieveRx[®]. Prescriptions and batch barcodes can be scanned, stored and quickly located to reduce patient wait times.

■ **NRx Delivery[®]:** The NRx Delivery shipping solution organizes and manages multiple credit cards, delivery addresses and individuals within one account. It's also the perfect solution for payroll deductions as it tracks payroll balances and automatically charges accordingly.

Additional Product Lines

■ **Long-Term Care:** PrimeCare[®] is flexible, making it excellent for pharmacies serving skilled nursing, mental health, assisted living or board-and-care facilities. It allows staff to customize software parameters to fit their unique needs.

The WebConnect[®] iPad[®] app is easy to use and provides web access to pharmacy information from the nurses' station or anywhere in the facility. It saves time, increases efficiency and productivity, and allows the pharmacy to improve customer service by sharing information.

■ **HME/DME:** SystemOne[®] is an affordable way to manage HME operations and ensure complete Medicare compliance. It integrates seamlessly with QS/1's Pharmacy Management and POS systems and is available as an online or installed solution.

■ **Multi-Site Management:** MSM manages multiple pharmacies from one location. Central management eliminates redundancies and streamlines distribution of pricing, third-party plans, drugs, clinical updates, employee access, staffing, drug price updates, reward programs and more by sharing information in real time.

Key Business Partners

QS/1 develops and maintains interfaces using government and industry standards, such as HL7, XML, Web Services and NCPDP SCRIPT, to ensure reliable, accurate communications and to protect your investment.

Markets Served

QS/1 serves independent retail, outpatient, long-term care, mental health, skilled-nursing and assisted-living facilities and HME/DME providers.

