



SoftWriters / FrameworkLTC

Streamline your entire pharmacy operation with our complete suite of LTC pharmacy solutions. From order intake through delivery, the FrameworkLTC® platform of fully integrated and scalable solutions automates manual tasks so LTC pharmacies can focus on what matters most – improving patient lives.

President & CEO: Scott Beatty

Founded: 1990

Employees: 140+

Stock Symbol: ROP

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Company Background

SoftWriters is the leading provider of long-term care pharmacy management software. Headquartered in Pittsburgh, Pennsylvania, the SoftWriters team has steadily grown over the past 30 years to include both pharmacy industry experts and leaders alike. Our experienced and growing team enables SoftWriters to develop innovative, best-in-class solutions that address the challenges faced by our customers.

Celebrating our 35-year anniversary in 2025, SoftWriters is the most experienced and dedicated software organization serving the long-term care pharmacy community. While other pharmacy management software vendors got their start in retail or split their focus between a variety of environments, our entire organization and pool of resources are solely focused on meeting the unique needs faced by long-term care pharmacies.

Founded in 1990 in Pittsburgh, Pennsylvania by a small team of developers, SoftWriters was to meet the needs of the underserved and unequipped long-term care pharmacy market. As LTC pharmacies began to proliferate, there was no technology solution that was fully equipped to meet their evolving needs in the digital era. SoftWriters aimed to meet that need and did so when they released FrameworkLTC™. While this first release is nearly unrecognizable compared to what it is today, FrameworkLTC has become a staple in the LTC pharmacy community and is the industry's leading pharmacy management software. Today, more than 15,000 users and over 700 pharmacies trust FrameworkLTC to manage every step of their daily operations.

Product Overview

FrameworkLTC is the most powerful, scalable pharmacy management platform available, specifically designed to support the unique needs of long-term care to optimize workflows and streamline pharmacy operations.

With its unmatched integration capabilities, customization, and reporting, FrameworkLTC is a trusted solution by over 700 long-term care pharmacies of all sizes, including some of the largest in the industry.

Features & Options

Automated Workflows: Automate manual tasks so staff can focus on what matters most — ensuring the right prescription goes to the right patient, in the right dose, at the right time.

Facility-Centric Customization: Customize your pharmacy software for the needs of various long-term care and post-acute facilities, right down to specific nursing stations.

Real-Time Insights: Gain full visibility into your long-term care pharmacy's production, billing, and inventory to instantly assess and communicate operational performance.

Sophisticated Billing: Simplify complex billing workflows with software designed to support Medicare Part A, per diem, short cycle, batch billing, and more.

Additional Product Lines

More than just the leading pharmacy management operating system, FrameworkLTC is an all-in-one platform allowing LTC pharmacies to manage every area of the pharmacy thanks to additional add on products integrated and built on the FrameworkLTC platform.

FrameworkECM is an automated workflow and content management solution specifically designed to securely store medication orders and create fully customizable condition-based rules to automate order entry.

FrameworkVision enhances facility partnerships through secure communication and data collaboration.

FrameworkFlow allows pharmacists to harness the power of FrameworkLTC in the palm of their hand on supported mobile iOS and Android devices.

FrameworkRxP is a state-of-the-art MRR platform that combines years of refinement with innovative features to make it the ultimate solution for long-term care consultant pharmacists.

FrameworkPOD™ gives your pharmacy the power to manage every aspect of delivering medications to the facilities and communities you serve.

Testimonials

"This is the software that allows us to do our job from start to finish. Which means that the patient will get their medications in a timely fashion and we can get it out the door in a timely manner. It's made a big impact in our day-to-day operations."

— Rashimi Patel, MACRx, Lead Pharmacist

"With our previous software, it took about three days to prepare for special billing. Now that we've implemented FrameworkLTC, we can do the same process in about 30 minutes."

— Marcy Lavendar, Managed Healthcare Pharmacy

Ordering Information

To order visit our website go.frameworkltc.com/schedule-a-demo, call (412) 492-9841, or email sales@softwriters.com.