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Tension Packaging & Automation is at the Forefront of Pharmacy Automation

Driving efficiency and scalability in fulfillment with innovative automation solutions.

Chairman & CEO:	Bill Berkley
VP/General Manager:	James Herbert
Founded:	1886
Employees:	865
Toll-Free Phone:	(888) 367-4660
Headquarter Address:	819 E 19th Street, Kansas City, MO 64108
Manufacturing Address:	3250 Quentin Street, Ste 120, Aurora, CO 80011
Website:	tensionautomation.com

TENSION
PACKAGING & AUTOMATION

Company Background

Tension Packaging & Automation's parent company, Tension Corporation, headquartered in Kansas City, Missouri, has a history of manufacturing and engineering innovation dating back to 1886.

As a trusted leader in comprehensive packaging and automation solutions for nearly a quarter century, our skilled team at Tension Packaging & Automation designs, engineers, and builds scalable automation systems with intuitive integrated end-to-end software tailored to the pharmacy and eCommerce order fulfillment sectors. Specializing in system integration for these industries, we bring expertise in manufacturing, installation, equipment, robotics, software engineering, and support for both standard and custom automation solutions.

Company Overview

We are an integrator offering a range of automation solutions, from standard to our propriety custom-manufactured equipment. We take pride in delivering adaptable solutions tailored to meet customer needs, with the flexibility to scale as demands evolve. There is no job too big or too complicated for Tension Packaging & Automation. We thrive on providing cost-effective engineered solutions to meet complex needs for our customers. Leveraging Tension Corporation's legacy of engineering excellence, we specialize in machinery design, engineering, software, and manufacturing solutions designed to enable our customers to automate their pharmacy order processes effectively and deliver ROI.

We provide pharmacy automation equipment, components, and systems that support essential processes — dispensing, packing, conveyance, handling, verification, sortation, and order delivery — enabling pharmacies to stay competitive and meet patient needs. Our solutions ensure that all components, including hardware and software, integrate seamlessly in an operator-friendly manner.

Whether integrating new or existing equipment and software, our TensionCONNECT™ integration software is built to orchestrate system communications effortlessly. We are committed to our customers' long-term success, providing unparalleled support through our dedicated field service team.

Industry & Partnerships

We are active members of industry organizations such as Material Handling Institute (MHI), Packaging Machinery Manufacturers Institute (PMMI), and National Association of Chain Drug Stores (NACDS), which offer valuable networking opportunities, insights, and resources. Recently, RXinsider recognized Tension with their Pharmacy500 distinction.

Tension Packaging & Automation's world-class service and comprehensive life cycle management, delivered by skilled professionals, prioritize success from our customers' perspective. Our legacy of "people first" culture and strong relationships with customers, associates, and suppliers fosters a collaborative spirit that underpins everything we do.

Product Lines

Explore our complete range of pharmacy automation equipment and systems at tensionautomation.com, including:

- **IPM:** The Item Processing Machine (IPM) is a robust system that can process multiple bottles, boxes, or vials of unit-of-use prescription and/or non-prescription items into one order.
- **BPM:** The Bottle Packaging Machine (BPM) is a high-volume automated prescription packaging system for bottles and vials.
- **LDU:** The Linear Dispensing Unit (LDU) is a high-volume automated prescription dispensing and labeling system for unit-of-use items.
- **JumpStart:** The JumpStart is an order fulfillment system for countable and unit-of-use prescriptions featuring multi-level conveyors with dedicated workstation options for dispensing, labeling, pharmacist verification, packaging, sortation, and manifesting.
- **JumpStart PLUS:** The JumpStart PLUS features multi-level conveyors and dedicated workstation options for dispensing, labeling, pharmacist verification, packaging, sortation, and manifesting.
- **LDU Flex:** The LDU Flex brings the power of the LDU plus dedicated workstations.
- **fitPACK500™:** The fitPACK500 is a right-sized packaging system that creates packages based on product dimensions.
- **Z-Sort:** Z-Sort sortation system is a compact, adjustable solution that can fit into small or large warehouse spaces.
- **SLAM Line:** A Scan Label Apply Manifest (SLAM) Line is an order fulfillment system that can identify packages, capture weights and dimensions, manifest the package, print and apply a label, and verify the label's readability.
- **TensionCONNECT™:** This integration architecture software is designed to seamlessly orchestrate communications between new and existing hardware and software components.
- **PharmaPATH™:** This back-end pharmacy workflow software features single-task, dedicated workstations for dispensing, verification, packaging, and manifesting.
- **Coming in 2025:** Stay tuned for an exciting launch of a new, revolutionary pharmacy automation system and partnerships with leading industry robotics and pill-packing automation.