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2x Your Clinical Services Volume and Revenue With the Same Number of Staff

MedMe creates stronger patient connections with personalized communications and streamlines scheduling, delivery, documentation, and follow-ups for vaccinations, POCT, prescriptions, MTMs, and more — boosting non-dispensing revenue with the same staff.

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medme

Company Background

Founded to reimagine pharmacy care, MedMe was built on the belief that pharmacists, the most accessible healthcare professionals, are key to solving the challenges of rising healthcare costs, meeting the needs of an aging population, reactive care, and a strained workforce. Since its inception, MedMe has empowered pharmacies with a platform that enables efficient, scalable clinical services.

Our all-in-one software streamlines every step of care delivery from scheduling and intake to documentation, personalized patient communication, and follow-ups. Trusted by over 4,000 pharmacies, MedMe has facilitated 25+ million appointments, driving a 2x revenue boost and saving pharmacists 30% of their time.

Product Overview

1. Appointment Scheduler: Set your availability with time blocks and maximize your schedule. Take control of your workday with multi-calendar views and streamline patient flow with Walk-In Queuing and Check-In features. Launch, schedule, and conduct external clinics with ease. Empower patients with an online booking experience that offers unmatched flexibility and ease of use, supported by a symptom checker, advanced filtering, and options for multi-service and group bookings.

2. Patient Intake and Consent: Digitize patient intake and consent capture and generate PDFs automatically. Minimize drop-offs with auto-fill for existing patients and enhance patient engagement with automated SMS and email reminders to reduce no-show rates. Ensure compliance with state legislation through eligibility screening.

3. Pharmacist Documentation: Leverage standardized or custom templates, tailored to meet the unique needs of your community. Auto-fill documentation from patient intake or consult transcriptions with MedMe's AIScribe. Boost pharmacist confidence in autonomous prescribing with clinical decision support through MAPflow. Facilitate informed care planning with AI Clinical Search that provides real-time, evidence-based guidance. Keep records up-to-date with mass updates.

4. Patient Communications and Follow-Ups: Improve patient engagement, adherence, and lifetime value by simplifying follow-up communications and appointment scheduling. Enable patients to flag interest in other services offered or join a waitlist and send communication blasts for flu season or inventory updates. Leverage MedMe's e-fax and secure file-sharing options to deliver end-to-end care to your patients.

■ **30+ Clinical Services Supported:** Immunizations; Pharmacist Prescriptions; Health Screenings; MTMs; POCTs; Chronic Disease Management; Med Syncs; Medicare Enrollment; Travel Health; Test & Treat Programs, and more.

Features & Options

- **Fully Whitelabelled Platform:** Customize MedMe to reflect your pharmacy's branding for a seamless patient experience.
- **Targeted Communications:** Effortlessly reach patients with tailored campaigns or automated notifications via email or SMS.
- **Online Booking Integrations:** Attract new patients through Reserve with Google and vaccine locators.
- **Flexible Appointment Modes:** Offer care in-person, by phone, or virtually with built-in video tools.
- **Walk-In Queue:** Digitally gather patient consent and intake even for walk-ins, tracking the queue in real time.
- **Multi-Service & Group Bookings:** Maximize appointment volume by bundling multiple services into one booking — completely configurable to your needs. Allow group bookings for up to six people, with flexible modification and cancellation options.
- **Service Flagging:** Automatically flag follow-up needs and service opportunities to maximize patient care.
- **External Clinics:** Expand your reach and revenue by setting up off-site clinics to attract new patients.
- **Customizable Waitlists:** Create waitlists to gauge and build patient interest before receiving vaccine supply or medication inventory.
- **Secure File Sharing:** Auto-generate and share PDFs via encrypted email.
- **Integrations:** MedMe's REST APIs enable seamless compatibility with your tech stack.

Markets Served

MedMe is built to support pharmacies of all sizes — enterprise, SMBs, and independents — across specialty, community, retail, and health clinic settings.

Don't see what you need? We specialize in creating fully customized solutions. Here are some examples of customizations we've co-developed:

- Custom follow-up appointment types and forms for specialty medication consultations.
- Custom eligibility screenings to meet state-specific clinical criteria.
- Centralized store finder or vaccine locator.
- Fully native mobile app and website integration with custom web-view and API endpoints.
- Real-time data streaming to in-house tools or custom dashboards (e.g., appointment volumes, cancellation rates, availability reporting).
- EMR integration for real-time appointment, patient health, and demographic data sharing.

More Information

Visit medmehealth.com or contact our team at care@medmehealth.com.