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# Long-Term Care Pharmacy Accreditation, Wherever the patient calls home™, From The Compliance Team

A pathway to operational efficiency and excellence – helping to ensure your operations and services meet or exceed industry quality standards of care for your patients shifting between home, community, facility, or hospital – wherever the patient calls home.

**President & CEO:** Sandy Canally, RN

**Founded:** 1994

**Employees:** 50

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## Company Background

Formed in 1994 by Sandra Canally, RN, The Compliance Team (TCT) is a nationally recognized, CMS-approved healthcare accreditation organization. For more than 15 years, our leadership and expertise in the pharmacy industry has been at the forefront in accrediting pharmacies from niche to national and everything in between. TCT's industry-leading, Exemplary Provider® accreditation model has optimized healthcare delivery and accredited more than 10,000 DMEPOS, pharmacy, infusion, clinic, health department, and swing bed providers.

## Product Overview

We understand the complex nature of LTC pharmacies and the challenges you face as you adapt to meet the needs of an aging population and rapid expansion of additional services, while maintaining high-quality and complying with regulatory requirements. LTC Pharmacy Accreditation focuses your pharmacy on continuous quality improvements and allows you to create an environment that can evolve and adapt as the LTC industry continues to change. You'll discover and drive new ways to instill consistency of services, processes, and quality; identify areas of improvement; streamline operations for increased adherence and efficiency; and create patient and payer confidence.

Our accreditation process prepares your facility to meet and/or exceed LTC pharmacy quality standards to be compliant with the management, packaging, adherence, ordering, storage, delivery, disposal, and coordination of medications to patients residing in assisted living, at home, hospitals, nursing homes, other LTC facilities — or wherever the patient calls home.

## The Compliance Team Difference

- Simplified Approach and Streamlined Process
- Plain Language, Easy-to-Understand and Implement Quality Standards
- Standards Tailored to Your Specific Business Model
- One-on-One TCT Advisor Support
- Educational Resources
- Access to TCT's Proprietary Patient Satisfaction Survey Portal

## Our Suite of Pharmacy Accreditation and Certification Programs

From niche to national and everything in between:

### ■ Accreditation

- Ambulatory Infusion Suite (AIS)
- Community Pharmacy (including DMEPOS\*)
- Home Infusion Therapy\*
- Long-Term Care Pharmacy/Site of Care
- Patient-Centered Pharmacy Home™
- Retail Clinic
- Specialty Pharmacy
- Sterile/Non-Sterile Compounding
- TelePharmacy

\* CMS approved

### ■ Certification

- Clinical Disease Management
- Communicable & Emerging Infectious Disease
- Immunization
- Point-of-Care Testing

## Testimonials

*"In the end, what TCT does for Lewis Drugs is help us put a spotlight on quality improvement. That's exactly what I'm looking for. That's what it's all about for us."*

— Jessica Strobl, PharmD, Vice President of Professional Services, Lewis Drug

*"Not only has accreditation resulted in better consistency across our 60 locations, but it has made us more self-aware of the things we needed to be accountable for."*

— William Ladwig, RPh, Senior VP Professional Services, Lewis Drug

